



November 1, 2016

Dear Colleague:

Effective 01/01/2017 Aetna Better Health of Virginia will require prior authorization for Circumcision services; 54150, 54162, 54360 and 55180. Services performed without authorization will be denied for payment, and you may not seek reimbursement from members.

Utilizing the web is the quickest, most efficient way to initiate a request.

**To request an authorization, submit your request online, by phone or fax:**

- Log onto [www.aetnabetterhealth.com/virginia](http://www.aetnabetterhealth.com/virginia) and locate the preauthorization form under Provider Documents.
- Call us at 1-800-279-1878 option 7
- Please fax an authorization request form to 1-866-669-2454

**For urgent requests:** If services are required in less than 24 hours due to medically urgent conditions, please call our toll-free number for expedited authorization reviews. Be sure to tell our representative the authorization is for medically urgent care.

We recommend that ordering physicians secure authorizations and pass the authorization numbers to the rendering facilities at the time of scheduling. Authorizations contain authorization numbers and one or more CPT codes specific to the services authorized. If the service(s) listed on the authorization needs to be changed, the rendering facility must contact us for review and authorization prior to claim submission.

Sincerely,

*Ryan Hylton*