



Aetna Better Health® of Virginia

9881 Mayland Drive
Richmond, VA 23233

Dear (Provider Name):

Aetna Better Health of Virginia will be implementing MCG (Milliman Care Guidelines) Behavioral Health Guidelines (MCG BHG) as the primary medical necessity criteria for behavioral health, effective July 1, 2016.

MCG BHG are nationally recognized, evidence-based clinical guidelines.

MCG BHG are now part of the Aetna Medicaid Standard Operating Model, and will continue to facilitate the appropriate level of care, accurately manage episodes of care and enhance the discharge planning process for our health plan members.

For additional information regarding MCG BHG, please go to:

www.mcg.com/content/behavioral-health-care

Please call your provider relations representative if you have any questions or need additional information. They can be reached at 1-800-279-1878 using prompts 6, 7, and then 2.

For more information, please visit Aetna Better Health of Virginia at:

<https://www.aetnabetterhealth.com/virginia/providers/>

Thank you,
Aetna Better Health of Virginia