

Aetna Better Health®
2000 Market Street, Suite 850
Philadelphia, PA 19103



Notice Date
June 30, 2014

AETNA BETTER HEALTH®

AETNA BETTER HEALTH® KIDS

Changes for pain management services

MedSolutions pain management program

To support your patient care efforts, we chose MedSolutions Inc. (MSI) to provide utilization management for outpatient pain management services. Over the next several weeks, you'll receive more details about this new program.

The new change means that effective for dates of service **October 1, 2014** and after, pain management procedures will require prior authorization from MSI for Aetna Better Health members. You should request coverage beforehand so that the authorization is in place for **October 1, 2014**.

Submit prior authorization requests

It's easy to submit these requests. You can submit your request via:

- Secure internet web portal (preferred)
- Toll-free telephone
- Toll-free fax

Procedures performed with an inpatient stay or emergency room visit are not subject to prior notification requirements. Also, we'll honor any authorization made ten or more days prior to the effective date for a date of service on or after the effective date.

Questions?

Call your Provider Relations Representative at **1-866-638-1232**.

Sincerely,

Patricia Guerra-Garcia, MD
Chief Medical Officer

www.aetnabetterhealth.com/pennsylvania

PA-14-06-20