

Aetna Better Health®
2000 Market Street, Suite 850
Philadelphia, PA 19103



Notice Date
April 1, 2014

AETNA BETTER HEALTH®

Changes for diagnostic radiology services

MedSolutions radiology management program

To support your patient care efforts, we chose MedSolutions Inc. (MSI) to provide utilization management for outpatient diagnostic radiology services. MedSolutions specializes in managing diagnostic services. Over the next several weeks, you'll receive more details about this new program.

Refer imaging studies

The new change means that effective for dates of service June 1, 2014 and after, all non-Obstetrical Ultrasound studies will require prior authorization from MSI for Aetna Better Health members. You should request coverage beforehand so that the authorization is in place for June 1, 2014.

It's easy to submit these requests. You can submit your request via:

- secure internet web portal (preferred)
- toll-free telephone
- toll-free fax

Studies performed with an inpatient stay or emergency room visit are not subject to prior notification requirements. Also, we'll honor any authorization made ten or more days prior to the effective date for a date of service on or after the effective date.

Questions?

Call your Provider Relations Representative at **1-866-638-1232**.

Sincerely,

John H. Robinson
Interim Chief Medical Officer

www.aetnabetterhealth.com/pennsylvania

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