



Aetna Better Health[®] of Texas

Data Quality Issues Experienced by MCOs via Texas Immunization Registry

Background:

Texas Department of State Health Services (DSHS) offers the Texas Immunization Registry at no cost to all Texans. The registry is secure and confidential, and safely consolidates and stores immunization records from multiple sources in one centralized system

Managed Care Organizations (MCOs) utilize a data exchange format known as Immunization History Query (IHQ) files to request immunization data on their members from ImmTrac2, the Texas Immunization Registry. This data is used to meet reporting needs for HHSC, the National Committee for Quality Assurance (NCQA), and internal stakeholders.

The IHQ files are submitted in a batch submission about once per month. The registry processes the IHQ files to query and identify if the member is a registry client. In return, the registry provides the MCO an Immunization History Response (IHR) file which contains the vaccination records of the members who are registry clients.

Data Quality:

The registry requires the individual to actively opt-in to the program and sign an official DSHS consent form to have their information stored in the registry. Not all MCO members are registry clients.

The registry contains only immunization data reported to it. Not all health care providers report to the registry.

Data quality issues prevent the immunization data from being imported correctly to the registry.

Request to Network Providers:

- Report your immunization data to the registry.
- Contact the registry for support with any data exchange related issues.
- Continue to encourage participation and educate your patients on the benefits of the registry. Their participation in the registry will play a key part in improving data integrity.

Detailed information can be accessed here:

<https://www.dshs.texas.gov/immunize/immtrac/default.shtm>

Need more information on ImmTrac2?

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